

These times may include when; the doctors or nursing staff are examining or consulting with a patient, conducting tests or performing procedures.

Please be aware that late evening and long visits can be tiring for patients and it's important they are able to rest in order to recover. We ask visitors to be mindful of other patients receiving care in the unit, some of whom may be very unwell.

There is a family waiting room within the unit where relatives can wait for short periods when staff need to attend specific care needs. There are tea and coffee making facilities within this space.

All visitors are asked to use the antibacterial hand rub supplied at the entrance of the unit prior to their visit to minimise infection.

Hospital services

The hospital cafe is open Mon - Sat during the day for visitors. Snacks, light meals, hot and cold drinks are available for purchase. The hospital courtyard is also available if you prefer a quiet outside place to wait or take a break from visiting.

Contacting us

The Intensive Care Unit is located on the ground level of the hospital adjacent to Coolart Ward. We ask that you nominate a family member to make all enquiries and relay the information to others. You are able to contact our team anytime day or night.

The Bays Hospital

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Intensive Care Service

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Intensive Care

Information for families and visitors

The Bays Healthcare Group

Caring for the Peninsula

VALE STREET, MORNINGTON VIC 3931



About our service

The Intensive Care service at The Bays provides specialised care and treatment to patients requiring a higher level of monitoring and support. We are able to provide care for patients requiring continuous monitoring, intensive nursing care and advanced respiratory, cardiac and renal support therapies.

Each day our unit is staffed with a team of doctors, nurses, allied health professionals and pharmacists working together. Our Intensivists, Intensive Care Fellows (hospital doctors) and Admitting Specialists provide medical care 24/7. Our nurses are trained, experienced and qualified in critical care and provide specialised care for our patients.

Our team

The Director of Intensive Care is responsible for overseeing the Intensive Care service available to all patients at our hospital.

Our team includes:

- Intensivists – Doctors specialised in Intensive Care
- Fellows – senior hospital doctors
- Nurses – Critical Care qualified
- Physiotherapists
- Pharmacists
- Dieticians
- Admitting specialists
- Speech therapists.

The Intensive Care Doctors are responsible for the daily care provided for all patients during their stay in the Intensive Care Unit. The Intensivist reviews patients twice daily with the Intensive Care Fellow and the care plan for the day is discussed and decided upon with the team, the patient and their family.

Patients are cared for by our specialised team of critically care trained nurses and Fellows (hospital doctors). We have a Fellow in the unit 24 hours a day, seven days a week.

The team will keep the patient and family members up to date with any progress, changes and plans. They are available to answer any questions you may have.

The Admitting Specialist will be consulted and also attend the unit daily to be kept informed of any changes in care and provide additional information. The Admitting Specialist will take over sole care management from the Intensivists once the patient is transferred from the Intensive Care Unit to the hospital ward.

The unit environment

The Intensive Care Unit is a state of the art 6 bed unit, consisting of all single rooms which are spacious and have access to natural light. The unit also includes a family waiting room with kitchenette.

All areas are designed for maximum observation of patients at all times. Our central reception from where the clinical team work has a clear view of patients.

The equipment used in the unit for monitoring and providing treatment is state of the art and has been selected to provide our patients with the best care possible.

Don't be afraid if you hear alarms. Many of the machines used in this unit have alarms set and can be noisy at times. Nursing staff are very experienced with using the equipment and can explain it's use to you if you have questions.

Visiting

Visitors are welcome, however it is a good idea to contact us prior to your visit. We limit visitors to 2 per patient at one time as visits can be quite overwhelming and tiring for patients. We aim to keep the unit as quiet as possible to allow patients the chance to rest and recover.

There may be periods that visitors are unable to enter the unit, however the staff will do their best to keep these times to a minimum.

Please don't bring flowers to the Intensive Care Unit. It is best to send or bring flowers to the patient once the patient is transferred to the ward where they will have a private room with more space.