

Medical support

- Our Dialysis service operates as a standalone unit in Hastings and does not have acute medical support onsite
- It is important you have a General Practitioner who is familiar with your full medical history and whom you can see for general medical issues and medical prescriptions you may require
- During your dialysis treatment with us, your parent hospital will still manage and oversee your care
- If you are unwell between dialysis treatments or out of hours it is important you seek medical attention immediately. You will need to contact your local General Practitioner or your parent hospital for further advice.

What to bring with you

You will need to bring any medications with you that you may require while receiving your dialysis treatment. You will also be required to supply your own Heparin/Clexane, Aranesp and Ferrum H.

You will need current medication prescriptions from your General Practitioner or your Renal Specialist.

What The Bays provides:

- Light refreshments for morning and afternoon tea
- Sandwiches for lunch
- Comfortable chairs and blankets
- A television for each patient (headphones are provided)
- Access to free WIFI
- A hands free telephone for patients to receive calls (Patients may also use their own mobile phones).
- Individual patient lockers to store personal belongings
- Aromatherapist visits every 2 weeks including optional hand/foot massages

Where to find us

Our haemodialysis service is located alongside our Aged Care home, in Hastings on the Mornington Peninsula.

15 Cool Store Road, Hastings VIC 3915
(Corner Victoria Street and Cool Store Road)

Car Parking and Public Transport

Kerbside car parking is available on Cool Store Road.

Bus route 782 or 783.



For more information

Phone 03 5979 0344
Fax 03 5979 3788
Email dialysis@thebays.com.au

www.thebays.com.au

www.facebook.com/TheBaysHealthcareGroup

THE  BAYS



Haemodialysis

Planning your care with us

The Bays Healthcare Group

Caring for the Peninsula

VICTORIA STREET, HASTINGS VIC 3915

Overview

The Bays Healthcare operates a private dialysis service which provides high quality care for patients with end stage kidney disease. Our dialysis service was the first dialysis service on the Mornington Peninsula. It commenced in 1992 and was established to provide local patients with end stage kidney disease the opportunity to receive their haemodialysis treatment on the Mornington Peninsula, close to home.

The Bays Healthcare also operates an acute hospital in Mornington and aged care services in Hastings.

As a not for profit organisation The Bays Healthcare Group relies on the generosity of the community to help us provide the people of the Mornington Peninsula with high quality healthcare services.

Our dialysis service

The Bays has been providing a dialysis service for 25 years. Our experienced team are dedicated to providing personalised care and making your experience as streamlined as possible.

We are able to provide for eight patients at one time.

Our service provides haemodialysis treatment for medically stable patients from major hospitals around Melbourne.

Patients visiting the Mornington Peninsula are welcome to transfer their dialysis sessions to The Bays for the duration of their stay.

Our clinical team

Our specially trained renal nurses are highly experienced in caring for patients requiring haemodialysis.

Our care goes beyond the treatment of providing haemodialysis. We pride ourselves on giving personal attention to each and every patient, assessing your health status and providing education regarding your condition. We support both our patients and their families.

We use a Primary Care model of care, where you will be allocated one of our trained renal nurses as your Primary Carer. They will be responsible for:

- Organising and reviewing your monthly blood results
- Updating your medical records and current medications
- Providing education and discussion regarding your treatment plan
- Assisting you in arranging your dialysis treatment whilst on holidays
- Liaison with your parent hospital and your renal specialist regarding your medical needs.



Opening Hours

Our haemodialysis service operates six days a week, Monday to Saturday.

Monday, Wednesday, Friday

6:30am to 7:00pm

Tuesday, Thursday, Saturday

6:30am to 2:30pm

Morning sessions

commence between 7.00am and 8.00am

Afternoon sessions

commence between 12.30pm and 1.00pm

When you arrive

Please arrive at your appointment time and take a seat in our patient waiting area. One of our staff members will come to collect you and show you through to our treatment area.

Whilst every effort will be made to commence your dialysis treatment on time there may be occasions when this may not be possible.

Requests for changes to appointment times will be accommodated as best as possible. Please give as much notice as possible to allow for any changes to be organised.