

Survey Results 2016-17

100% of our members would recommend The Bays to others

What our doctors say about us

Doctors rated our services in the

TOP
25%
NATIONALLY

Doctors rated our operating theatres in the

TOP
15%
NATIONALLY



Dr Marie Rostek, Plastic Surgeon and Dr Lizzy Gascoigne, Surgical Assistant



What our patients say about us

Patients rated our hospital in the

TOP
30%
NATIONALLY

Patients rated our day surgery unit in the

TOP
15%
NATIONALLY

Patients rated our maternity service in the

TOP
10%
NATIONALLY

'Best hospital hands down!!!'
— patient, April 2017

'Thank you for a very enjoyable experience. Such a beautiful time in our life made even more special by all the staff looking after us.'
— patient, April 2017

'We were so pleased with our experience at The Bays. The facilities are wonderful but the staff are exceptional and that is what made our stay so good.'
— patient, April 2017

'I had surgery and stayed overnight last night and I would like to praise each and every nurse that cared for me during my stay as they were all amazing extremely friendly and caring and a great credit to your hospital.'
— patient, April 2017

'Firstly I must congratulate every member of staff for the wonderful care and consideration given to me whilst a patient in your beautifully clean hospital. My husband and I have lived in the area for 60 years and had visits to other hospitals although good, we have found none to compare totally in every way to The Bays. Thanks to each and all of you for all you have done for me.'
— patient, Dec 2016